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LICENSING SUB-COMMITTEE

Wednesday, 8 June 2016 at 10.00 am Council Chamber, Civic Centre, Silver Street, Enfield, EN1 3XA Contact: Jane Creer Committee Secretary Direct : 020-8379-4093 Tel: 020-8379-1000 Ext: 4093 E-mail: jane.creer@enfield.gov.uk Council website: www.enfield.gov.uk

Councillors : Derek Levy, Vicki Pite and Eric Jukes

AGENDA – PART 1

SUPPLEMENTARY INFORMATION

3. TURKU ART CAFE, 77 BOUNCES ROAD, LONDON, N9 8LD (REPORT NO. 21) (Pages 1 - 56)

Application to review a premises licence.

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Item

MUNICIPAL YEAR 2016/17 REPORT NO.

COMMITTEE : Licensing Sub-Committee 8 June 2016

REPORT OF : Principal Licensing Officer

LEGISLATION : Licensing Act 2003 Agenda - Part SUBJECT :

Review Application

PREMISES : Turku Art Cafe, 77 Bounces Road, LONDON, N9 8LD.

WARD : Lower Edmonton

1 SUPPLEMENTARY REPORT

- 1.1 Premises Licence (LN/201400543) is included as Annex 06, as parts of the licence were omitted in the first report (see Annex 2).
- 1.2 An error was made in the list of conditions, previously Annex 05. The corrected conditions are attached in Annex 07.
- 1.3 Emails from Ms Songul Aydin, Director of Berf Catering Limited (Premises Licence Holder) are attached as Annex 08.
- 1.4 Berf Catering Ltd has produced the following documents to be included in the report:
 - Noise Breakout Assessment by KP Acousitcs Annex 09
 - Petition Annex 10
 - 18 letters from local residents/businesses/musicians/performers Annex 11
 - Selco Invoice Annex 12
 - Studio Spares receipt Annex 13
 - 7 photographs of works carried out Annex 14

1.5 Additional Information from the Licensing Authority is attached as Annex 15.

Background Papers : None other than any identified within the report.

Contact Officer : Ellie Green on 020 8379 8543

Annex06 ENFIELI Counc

Licensing Act 2003

PART A – PREMISES LICENCE

Granted by the London Borough of Enfield as Licensing Authority

Premises Licence Number : LN/201400543

Part 1 – Premises Details

Postal address of pre	emises :			
Premises name :	Turku Art Cafe			
Telephone number :	020 8803 2828		2	

Address : 77 Bounces Road LONDON N9 8LD

Where the licence is time-limited, the dates :

Not time limited

The opening hours of the premises, the licensable activities authorised by the licence and the times the licence authorises the carrying out of those activities :

Open to the Public - V	Whole Premises			
	08:00 - 23:30			
Monday :	08:00 - 23:30			
Tuesday :	08:00 - 23:30			
Wednesday :	08:00 - 23:30			
Thursday :	08:00 - 23:30			
Friday :	08:00 - 01:00			
Saturday :	08:00 - 01:00			
Supply of Alcohol - O	n Supplies			
Sunday :	08:00 - 23:00			
Monday :	08:00 - 23:00			
Tuesday :	08:00 - 23:00			
Wednesday :	08:00 - 23:00			
Thursday :	08:00 - 23:00			
Friday :	08:00 - 00:30	0		
Saturday :	08:00 - 00:30			
Live Music - Indoors				
Sunday :	20:30 - 23:00		2	
Monday :	20:30 - 23:00			
Tuesday :	20:30 - 23:00			
Wednesday :	20:30 - 23:00			

	Thursday :	20:30 - 23:00	
	Friday :	20:30 - 00:30	
	Saturday :	20:30 - 00:30	
4)	Recorded Music - In	ndoors	
	Sunday :	20:30 - 23:00	
	Monday :	20:30 - 23:00	
	Tuesday :	20:30 - 23:00	
	Wednesday :	20:30 - 23:00	
	Thursday :	20:30 - 23:00	. a ac
12	Friday :	20:30 - 00:30	
	Saturday :	20:30 - 00:30	2
		4	1
5)	Performance of Dar	nce - Indoors	
	Sunday :	20:00 - 23:30	
*	Monday :	20:00 - 23:30	
8	Tuesday :	20:00 - 23:30	
	Wednesday :	20:00 - 23:30	
	Thursday :	20:00 - 23:30	
	Friday :	20:00 - 23:30	
	Saturday :	20:00 - 23:30	
1			41
5) [Late Night Refreshn	nent - Indoors	
	Sunday :	23:00 - 23:30	
	Monday :	23:00 - 23:30	
	Tuesday :	23:00 - 23:30	
	Wednesday :	23:00 - 23:30	
	Thursday :	23:00 - 23:30	
	Friday :	23:00 - 00:30	
1	Saturday :		127

Part 2

Name and (registered) address of holder of premises licence :

Name :	Berf Catering	Ltd
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Telephone number : Not provided

> e-mail : Not provided

Address : 59-60 Market Square , Edmonton , N9 0TZ

Registered number of holder (where applicable) :

9279876

Name and (registered) address of second holder of premises licence (where applicable) :

> Name : Not applicable

Telephone number :

Address :

Name and address of designated premises supervisor (where the licence authorises the supply of alcohol) :

Name :	Ms Songul Aydin
Telephone number :	Not provided
e-mail :	Not provided
Address :	Flat 12, Melbourne Court, Sydney Road, London, N10 2NN

Personal licence number and issuing authority of personal licence held by designated premises supervisor (where the licence authorises the supply of alcohol) :

Personal Licence Number : LAPERS/15/50723

Issuing Authority : London Borough of Barnet

Premises Licence LN/201400543 was first granted on 30 September 2014.

Sianed :

Date : 22nd April 2016

for and on behalf of the London Borough of Enfield Licensing Unit, Civic Centre, Silver Street, Enfield EN1 3XH Telephone : 020 8379 3578



Annex 1 - Mandatory Conditions

1. No supply of alcohol may be made under the premises licence : (a) At a time when there is no designated premises supervisor in respect of the premises licence; or (b) At a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.

2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

Annex 2 - Conditions consistent with the Operating Schedule

3. There shall be no adult entertainment or services, activities or matters ancillary to the use of the premises that may give rise to concern in respect of children.

4. Signs shall be prominently displayed on the exit doors advising customers that the premises is in a 'Designated Public Place Order' and that alcohol should not be taken off the premises and consumed in the street. These notices shall be positioned at eye level and in a location where those leaving the premises can read them.

5. Alcohol shall only be served to people taking table meals or waiting to be seated for a meal.

6. All staff shall receive induction and refresher training (at least every three months) relating to the sale of alcohol and the times and conditions of the premises licence.

7. All training relating to the sale of alcohol and the times and conditions of the premises licence shall be documented and records kept at the premises. These records shall be made available to the Police and/or Local Authority upon request and shall be kept for at least one year.

8. The Local Authority or similar proof of age scheme shall be operated and relevant material shall be displayed at the premises. Only passport, photographic driving licences or ID with the P.A.S.S. logo (Proof of Age Standards Scheme) may be accepted.

9. A written record of refused sales shall be kept on the premises and completed when necessary. This record shall be made available to Police and/or the Local Authority upon request and shall be kept for at least one year from the date of the last entry.

10. Prominent, clear and legible notices shall be displayed at all public exits from the premises requesting customers respect the needs of local residents and leave the premises and area quietly. These notices shall be positioned at eye level and in a location where those leaving the premises can read them.

11. All external doors and windows shall be kept closed but not locked during regulated entertainment.

12. The management shall make subjective assessments of noise levels at the perimeter of the premises. These shall be undertaken at approximately hourly intervals, whilst regulated entertainment is provided to ensure that noise from the premises does not cause a disturbance to local residents. Records shall be kept of the times, dates and any issues discovered. These records shall be kept for six months. Records must be made available to an authorised officer of the Council, upon request. Where monitoring by staff identifies that noise from the premises is audible at the perimeter, measures shall be taken to reduce this i.e. turning volume down.

13. The premises licence holder shall ensure that the pavement from the building line to the kerb edge immediately outside the premises, including the gutter/channel at its junction with the kerb edge, is kept clean and free from litter at all material times to the satisfaction of the Licensing Authority.

14. Prominent, clear and legible notices shall be displayed at all public exits from the premises requesting customers respect the surrounding area and dispose of litter in a responsible manner. These notices shall be positioned at eye level and in a location where those leaving the premises can read them.

15. Children under 14 years, not accompanied by an adult, are not permitted to remain at or enter the premises after 21:00 hours.

16. Children under 18 years, are not permitted to remain at or enter the premises after 23:00.

17. The premises shall install and maintain a comprehensive CCTV system. - All entry and exit points will be covered enabling frontal identification of every person entering in any light condition.

- All recordings shall be stored for a minimum period of 31 days with date and time stamping.

- Recordings shall be made available immediately upon the request of Police or authorized officer throughout the preceding 31 day period.

- The CCTV system should be updated and maintained according to police recommendations.

- A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open to the public. This staff member must be able to show a Police or authorized council officer recent data or footage with the absolute minimum of delay when requested.

18. An incident log shall be kept at the premises, and made available on request to an authorised officer of the Council or the Police, which will record the following:

- All crimes reported to the venue
- all ejections of patrons
- any complaints received
- any incidents of disorder
- all seizures of drugs or offensive weapons
- any faults in the CCTV system
 - any visit by a relevant authority or emergency service

19. No glass drinking vessels to be taken outside the main building of the venue after 2300 hours.

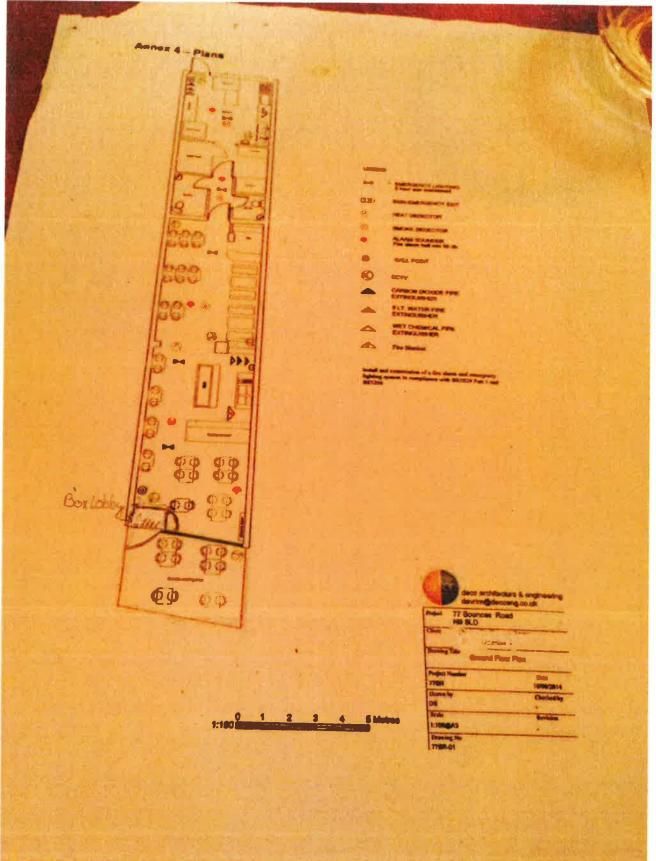
20. Staff shall ensure that patrons do not remain in the external seating area of the premises after 2300 hours except to enter or leave the premises.

21. No entry to new patrons after 00:00 hours on Fridays and Saturdays.

Annex 3 - Conditions attached after a hearing by the Licensing Authority

Not applicable

Annex 4 – Plans



Annex 07

Current Licence Conditions

Annex 1 - Mandatory Conditions

1. No supply of alcohol may be made under the premises licence : (a) At a time when there is no designated premises supervisor in respect of the premises licence; or (b) At a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.

2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

Annex 2 - Conditions consistent with the Operating Schedule

3. There shall be no adult entertainment or services, activities or matters ancillary to the use of the premises that may give rise to concern in respect of children.

4. Signs shall be prominently displayed on the exit doors advising customers that the premises is in a 'Designated Public Place Order' and that alcohol should not be taken off the premises and consumed in the street. These notices shall be positioned at eye level and in a location where those leaving the premises can read them.

5. Alcohol shall only be served to people taking table meals or waiting to be seated for a meal.

6. All staff shall receive induction and refresher training (at least every three months) relating to the sale of alcohol and the times and conditions of the premises licence.

7. All training relating to the sale of alcohol and the times and conditions of the premises licence shall be documented and records kept at the premises. These records shall be made available to the Police and/or Local Authority upon request and shall be kept for at least one year.

8. The Local Authority or similar proof of age scheme shall be operated and relevant material shall be displayed at the premises. Only passport, photographic driving licences or ID with the P.A.S.S. logo (Proof of Age Standards Scheme) may be accepted.

9. A written record of refused sales shall be kept on the premises and completed when necessary. This record shall be made available to Police and/or the Local Authority upon request and shall be kept for at least one year from the date of the last entry.

10. Prominent, clear and legible notices shall be displayed at all public exits from the premises requesting customers respect the needs of local residents and leave the premises and area quietly. These notices shall be positioned at eye level and in a location where those leaving the premises can read them.

11. All external doors and windows shall be kept closed but not locked during regulated entertainment.

12. The management shall make subjective assessments of noise levels at the perimeter of the premises. These shall be undertaken at approximately hourly intervals, whilst regulated entertainment is provided to ensure that noise from the premises does not cause a disturbance to local residents. Records shall be kept of the times, dates and any issues discovered. These records shall be kept for six months. Records must be made available to an authorised officer of the Council, upon request. Where monitoring by staff identifies that noise from the premises is audible at the perimeter, measures shall be taken to reduce this i.e. turning volume down.

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17. The premises shall install and maintain a comprehensive CCTV system.

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- All recordings shall be stored for a minimum period of 31 days with date and time stamping.

- Recordings shall be made available immediately upon the request of Police or authorized officer throughout the preceding 31 day period.

- The CCTV system should be updated and maintained according to police recommendations.

- A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open to the public. This staff member must be able to show a Police or authorized council officer recent data or footage with the absolute minimum of delay when requested.

18. An incident log shall be kept at the premises, and made available on request to an authorised officer of the Council or the Police, which will record the following:

All crimes reported to the venue

- all ejections of patrons

any complaints received

- any incidents of disorder

- all seizures of drugs or offensive weapons

- any faults in the CCTV system

- any visit by a relevant authority or emergency service

19. No glass drinking vessels to be taken outside the main building of the venue after 2300 hours.

20. Staff shall ensure that patrons do not remain in the external seating area of the premises after 2300 hours except to enter or leave the premises.

21. No entry to new patrons after 00:00 hours on Fridays and Saturdays.

Annex 3 - Conditions attached after a hearing by the Licensing Authority

Not applicable

Proposed Licence Conditions

(Sought by Licensing Authority, NOT agreed by premises licence holder)

Amend Condition 12:

The management shall make subjective assessments of noise levels at the perimeter of the premises. These shall be undertaken at approximately hourly intervals, whilst **recorded music** is provided to ensure that noise from the premises does not cause a disturbance to local residents. Records shall be kept of the times, dates and any issues discovered. These records shall be kept for six months. Records must be made available to an authorised officer of the Council, upon request. Where monitoring by staff identifies that noise from the premises is audible at the perimeter, measures shall be taken to reduce this i.e. turning volume down. **Section 177A of the Licensing Act 2003 does not apply to this condition.**

Insert New Condition:

Live music shall not be provided at the premises at any time. Section 177A of the Licensing Act 2003 does not apply to this condition.

Annex 08

Emails from Premises Licence Holder

-----Original Message-----

From: Songul Aydin [mailto:songul_aydin73@icloud.com]

Sent: 26 May 2016 15:19

To: Ellie Green

Subject: Hi Ellie

I spoke to neighbours on bounces road, which are close by to us. I didn't receive a complaint from them. I also received a letter from the neighbours and I would like to forward to you so you can read them. If you wouldn't not mind to take time and read them. Please let me know your view on them after. I also done alterations to the sound system also the ceiling above the stage. I'm also sending you the receipts for the materials purchased to complete the stage alterations.

Many thanks

Songul Aydin

-----Original Message-----From: Songul Aydin [mailto:songul_aydin73@icloud.com] Sent: 31 May 2016 14:19 To: Ellie Green Subject: Hi Ellie

Hello

As you will see on the pictures we have done a few jobs about the sound that is going to flat above shop. Ans also today we did a survey to find out the sound level and to be able to make some sound protection. Soon we will receive the report about it and i will forward this report to you as well. We will do our beat to sort all sound problems to bring it at the legal requirements. And also we will be attending a meeting on the 8th June at 10am with Sevim Aslan, Soner Ceki and myself.

Sincerely yours Songul Aydin





KP Acoustics Ltd Britannia House 11 Glenthorne Road London W6 0LH

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www.kpacoustics.com

77 BOUNCES ROAD, LONDON

NOISE BREAKOUT ASSESSMENT

Report 14293.NBA.01

Prepared on 19 May 2016

For:

Berf Catering Ltd. 77 Boundaries Road London N9 8LD

CONTENTS

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4.1	Prediction for Noise Breakout through External Facade	ļ
5.0	REMEDIAL MEASURES	ŀ
6.0	CONCLUSION	ŀ

List of Attachments

Appendix A	Glossary of Acoustic Terminology
Appendix B1-2	Acoustic Calculations (External façade)

14293.NBA.01

1.0 INTRODUCTION

KP Acoustics Ltd, Britannia House, 11 Glenthorne Road, London, W6 0LH, has been commissioned by Berf Catering Ltd., 77 Boundaries Road, London, N9 8LD, to undertake a noise breakout assessment of an existing restaurant at the above address. The measured noise levels will be used to investigate and assess the noise impact from the ground floor restaurant to nearby residential spaces, in order to establish any remedial measures necessary to facilitate the recommendation of mitigation measures as required to minimise noise breakout.

This report presents the results of the assessment of the measured performance of the building's external fabric and concludes with recommendations on remedial noise control measures which could be adopted.

2.0 PROCEDURE AND EQUIPMENT

2.1 Noise Breakout Measurements

In order to assess the effectiveness of current elements of the external building fabric in attenuating noise break-out, manual measurements were undertaken utilising pink noise. A spatial average of the resulting noise levels was obtained by using a moving microphone technique over a minimum period of 15 seconds at each of two positions within the main area of the ground floor restaurant.

The same measurement procedure was repeated approximately 1m outside the windows and door of the front façade, in order to assess the noise break-out from the noisiest areas of the restaurant to the external environment.

Instrument	Manufacturer and Type	Serial Number
Precision integrating sound level meter & analyser	NTi XL2 Sound Level Meter	A2A-09521-E0
Active Loudspeaker	RCF ART 310A	HAX20864
Pink Noise Source	NTi Audio Minirator MR-PRO	G2P-RACDR-G0
× 11	B&K Type 4231	
Calibrator	Calibration No: 02464/7	1897774
	Calibration Date 30th March 2016	

The instrumentation used during the sound insulation investigation is shown in Table 2.2 below.

Table 2.2: Instrumentation used during testing

3.0 RESULTS

3.1 Sound Insulation Investigation

The main parameter used throughout this document to express airborne sound insulation of separating constructions is D_w . All specifications in this report will therefore be given with respect to this descriptor. It should be noted that there is a difference of about 5-8 dB between the laboratory sound insulation R_w value and the D_w measured on site, with the latter being lower as it is dependent on various parameters such as junction detailing, workmanship, penetrations and flanking.

Summarised results of the airborne tests are shown in Tables 3.2 and 3.3. Source noise levels were in the region of approximately 100 dB(A) within the main bar space.

Breakout Measurements

Test Element	Source	Receiver	D _w Performance
External Façade	Main Bar	Location 1 (Exterior) – Front Facade	29 dB

Table 3.2: Breakout Test Results

4.0 DISCUSSION

It is understood that the restaurant features live music, played during opening hours. Typically, this music consists of 1-2 electroacoustic instruments, and amplified vocals. This music generally features fairly low-level, low-frequency noise and is dominated by the middle – high frequencies. It is understood that complaints have been made regarding noise breakout from the restaurant during live music by a number of properties in the immediate vicinity. We therefore propose to base this assessment on predicted received noise levels compared with recommended internal noise levels stipulated in BS8233:2014. It is understood from measurements of typical live music within the restaurant, that noise levels in a typical night would be expected in the region of 85dB(A).

Following a visual inspection of the site, the closest noise sensitive receivers to the bar have been identified as being above the site. The receivers above the property would be potentially subjected to transmission through the breakout element of noise from the building's external façade, in addition to direct noise transmission through the floors.

An additional representative noise sensitive receiver would be located on the opposite side of Bounces Road, at a distance of approximately 20m.

14293.NBA.01

In the absence of environmental noise data, we would base our assessment on ensuring that internal noise levels suitable to provide good resting conditions, as stipulated by BS8233:2014, are not exceeded within neighbouring noise sensitive residences.

BS8233:2014 recommends internal noise levels of 30-35dB(A) for night-time and daytime respectively. BS8233 also states that a partially open window typically provides 10-15dB attenuation. As such, we would set a provisional noise emissions criteria of 40dB(A) at 1m from the representative noise sensitive receivers, as a result of noise emissions from the restaurant.

4.1 Prediction for Noise Breakout through External Facade

Using the source level of 85dB(A) as expected within the restaurant as a result of low level live music, and the measured D_w rating of the building façade, Table 4.1 shows the predicted sound pressure level at the nearest noise sensitive receiver, and at a second receiver across Bounces Road, due to activity within the ground floor space, compared with the previously mentioned noise emissions criteria. Detailed calculations are shown in Appendices B1-2.

Receiver	External Noise Emissions Criteria Derived from BS8233:2014 Recommendations	Noise Level at Receiver (1m from window)	"Good- Reasonable" levels for resting conditions, L _{Aeq,T} – BS8233:2014	Noise Level at Receiver (Within Room)
Nearest Noise Sensitive Window (1 st Floor, Front Façade)	40 JP(A)	41 dB(A)	20 25 15(4)	26 – 31 dB(A)
Nearest Noise Sensitive Window (Opposite Road, Front Façade)	40 dB(A)	27 dB(A)	30 – 35 dB(A)	12 – 17 dB(A)

Table 4.1: Predicted noise levels at noise sensitive receivers via external façade

As can be seen from table 4.1, the breakout through the external façade provides a level which will marginally exceed internal noise levels recommended by BS8233:2014, at the closest receiver. The secondary receivers would be expected, at this source noise level, to receive noise levels which would be inaudible under typical conditions. However, neighbouring receivers at a closer distance may experience noise breakout from the front façade of the restaurant. Furthermore, this does not take into account noise generated by audiences within the restaurant, or instances where music levels may increase.

It is understood that the primary noise sensitive receiver dwelling above the restaurant will also be subjected to noise intrusion through direct transfer, i.e. noise transfer through the party floor element. At this stage it has not been possible to test the existing performance of the floor due to limitations on access, however once this test has been undertaken, further assessment will be made for direct transfer and this report will be amended accordingly.

5.0 Remedial Measures

External Facades

It is understood that the existing front façade of the property is a double glazed composition, with a lobby door system, which is typically kept closed throughout any live music performance. From a subjective impression on site, the glazed section is currently the weakest element of the front façade.

In order to improve the performance of the front façade, the Client is proposing to replace the existing glazing system with a triple glazed system. At this stage the specific attenuation characteristics of the glazing system are unknown, however with a triple glazed system installed, it would be expected that a significant reduction in music noise breakout would be achieved. Once glazing specifications are finalised, this report will be amended to include predictions for future noise breakout.

Direct Transfer

The Client has proposed to install upgrade measures to both sides of the party floor in order to minimise noise transmission to the resident above. At this stage the existing performance and construction of the floor is unknown, and will require further investigation prior to the issue of remedial advice. Once sound insulation testing of the existing structure has been undertaken on site, this report will be updated to include recommendations for the upgrade of the party floor.

6.0 CONCLUSION

A noise breakout assessment has been undertaken at 77 Bounces Road, London. The results of the survey have enabled the assessment of noise propagation of typical activity to the most representative noise sensitive receivers. This has been undertaken in order to allow the proposal of noise control measures that could be applied external building elements.

Noise levels have been predicted at the nearest noise sensitive receivers in comparison to the recommendations of BS8233:2014, and would be expected to have potential negative impact on the amenity of neighbouring residents, provided that no mitigation measures are implemented.

KP Acoustics

This report will be updated and reissued following the finalisation of Client proposals, and the undertaking of direct transfer tests for internal building elements, which due to limitations on site access have as of yet been unobtainable. Full mitigation and remedial measures advice will be issued in the updated report to follow.

Report by: Duncan Arkley AMIOA KP Acoustics Ltd. Checked by: Kyriakos Papanagiotou MIOA KP Acoustics Ltd.

APPENDIX A



GENERAL ACOUSTIC TERMINOLOGY

Decibel scale - dB

In practice, when sound intensity or sound pressure is measured, a logarithmic scale is used in which the unit is the 'decibel', dB. This is derived from the human auditory system, where the dynamic range of human hearing is so large, in the order of 10¹³ units, that only a logarithmic scale is the sensible solution for displaying such a range.

Decibel scale, 'A' weighted - dB(A)

The human ear is less sensitive at frequency extremes, below 125Hz and above 16Khz. A sound level meter models the ears variable sensitivity to sound at different frequencies. This is achieved by building a filter into the Sound Level Meter with a similar frequency response to that of the ear, an A-weighted filter where the unit is dB(A).

Leq

The sound from noise sources often fluctuates widely during a given period of time. An average value can be measured, the equivalent sound pressure level L_{eq} . The L_{eq} is the equivalent sound level which would deliver the same sound energy as the actual fluctuating sound measured in the same time period.

L₁₀

This is the level exceeded for no more than 10% of the time. This parameter is often used as a "not to exceed" criterion for noise.

L₉₀

This is the level exceeded for no more than 90% of the time. This parameter is often used as a descriptor of "background noise" for environmental impact studies.

L_{max}

This is the maximum sound pressure level that has been measured over a period.

Octave Bands

In order to completely determine the composition of a sound it is necessary to determine the sound level at each frequency individually. Usually, values are stated in octave bands. The audible frequency region is divided into 11 such octave bands whose centre frequencies are defined in accordance with international standards. These centre frequencies are: 16, 31.5, 63, 125, 250, 500, 1000, 2000, 4000, 8000 and 16000 Hertz.

Environmental noise terms are defined in B\$7445, *Description and Measurement of Environmental Noise*.

Glossary of Acoustic Terminology

APPENDIX A



APPLIED ACOUSTIC TERMINOLOGY

Addition of noise from several sources

Noise from different sound sources combines to produce a sound level higher than that from any individual source. Two equally intense sound sources operating together produce a sound level which is 3dB higher than a single source and 4 sources produce a 6dB higher sound level.

Attenuation by distance

Sound which propagates from a point source in free air attenuates by 6dB for each doubling of distance from the noise source. Sound energy from line sources (e.g. stream of cars) drops off by 3dB for each doubling of distance.

Subjective impression of noise

Hearing perception is highly individualised. Sensitivity to noise also depends on frequency content, time of occurrence, duration of sound and psychological factors such as emotion and expectations. The following table is a guide to explain increases or decreases in sound levels for many scenarios.

Change in sound level (dB)	Change in perceived loudness
1	Imperceptible
3	Just barely perceptible
6	Clearly noticeable
10	About twice as loud

Transmission path(s)

The transmission path is the path the sound takes from the source to the receiver. Where multiple paths exist in parallel, the reduction in each path should be calculated and summed at the receiving point. Outdoor barriers can block transmission paths, for example traffic noise. The effectiveness of barriers is dependent on factors such as its distance from the noise source and the receiver, its height and construction.

Ground-borne vibration

In addition to airborne noise levels caused by transportation, construction, and industrial sources there is also the generation of ground-borne vibration to consider. This can lead to structure-borne noise, perceptible vibration, or in rare cases, building damage.

Sound insulation - Absorption within porous materials

Upon encountering a porous material, sound energy is absorbed. Porous materials which are intended to absorb sound are known as absorbents, and usually absorb 50 to 90% of the energy and are frequency dependent. Some are designed to absorb low frequencies, some for high frequencies and more exotic designs being able to absorb very wide ranges of frequencies. The energy is converted into both mechanical movement and heat within the material; both the stiffness and mass of panels affect the sound insulation performance.

KP Acoustics

13293.NIA.01

<u>19 May 2016</u>

APPENDIX B1 - 1ST FLOOR (Front Façade)

77 Bounces Road, London

NOISE BREAKOUT EMISSIONS CALCULATIONS

Acoustic Calculation used for Indoor to Outdoor Transmission:

 $SPL_{outdoor} = SPL_{indoor} - SRI_{composite} + 10 \log_{10} S + 10 \log\left(\frac{Q}{4\pi^{2}}\right) - 6dB$

Source: Predicted Internal Levels			1.00	Freque	ency, Hz		- 1 - 1 - 1		
Receiver: Nearest Residential Window	63	125	250	500	1k	2k	4k	8k	dB(A)
Measured Sound Pressure Levels Predicted Internal Levels									85
Composite sound reduction index of façade									-29
Correction for total area of building facade (S = 13m ²)									11
Correction for directivity (Q) and distance (r) (Q=2, $r = 3m$)									-20
Non reverberant correction									-6
Predicted sound pressure level 1m from nearest residential rece	iver						11		41
						Design	Criterio	n	45

Receiver: Inside Nearest Residential Window

	Frequency, Hz									
Source: Amplified Music	63	125	250	500	1k	2k	4k	8k	dB(A)	
Sound pressure level outside window									41	
Minimum attenuation from partially open window, dB	10. I								-10	
Sound pressure level inside nearest residential window	-		0.50						31	

13293.NIA.01

APPENDIX B2 - Opposite Residence (Front Façade)

77 Bounces Road, London

NOISE BREAKOUT EMISSIONS CALCULATIONS

Acoustic Calculation used for Indoor to Outdoor Transmission:

 $SPL_{outdoor} = SPL_{indoor} - SRI_{composite} + 10\log_{10}S + 10\log\left(\frac{Q}{4\pi r^2}\right) - 6dB$

Source: Predicted Internal Levels				Freque	ency, Hz		1		1
Receiver: Nearest Residential Window	63	125	250	500	1k	2k	4k	8k	dB(A)
Measured Sound Pressure Levels									
Predicted Internal Levels									85
Composite sound reduction Index of façade									-29
Correction for total area of building facade (S = $13m^2$)									11
Correction for directivity (Q) and distance (r) (Q=2, $r = 20m$)									-34
Non reverberant correction									-6
Predicted sound pressure level 1m from nearest residential rece	iver		21.7	15 2.1			1.1.1		27

Design Criterion 45

Receiver: Inside Nearest Residential Window

Frequency, Hz								
63	125	250	500	1k	2k	4k	8k	dB(A)
								27
_								-10
	63	63 125	63 125 250					

Petition to Enfield Council Licensing Department

101

To Secure the existing Licence of Turku art Café, 77 Bounces Road, Edmonton, N9 8LD

We Undersigned are concerned residents and customers of above mentioned business are happy to have this business and its services to be continued as it is. Please maintain the current licence for Berf Catering Ltd. T/As Turku Art Café based at 77 Bounces Road, Edmonton, N9 8LD.

Dat Name & Surname Address Signature est Green YUSUF CIE 323 4 manderlik Sha Gasind Plat 6 Kalterie 10.71 SIDJE SI NO M 6 ch Re 2 Than! 25 Connet Coluk. 25 Jordan Auser. 25 Seriz hassen. 25 38 Fairwett clase clipte AD NISYLL 25.06 16 load Arder N112 2PP TObo 4 cuma circular 07: renth Rad mh 50 97 001 och D Fair Faix 010 NU LEL 197 Alba EN3 JAY wence Or ahin 11

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North London Accounting Services 70 Bounces Road, Edmonton, London, N9 8JS

George Louca North London Accounting Services 70 Bounces Road Edmonton London N9 8JS

HNNexII

To: Enfield Council Silver Street Enfield EN1 3XA

DATE: 16.05.2016

RE:

Turku Art Café - 77 Bounces Road, Edmonton, N9

Dear Enfield Council

It has come to our attention that you have recently made an application to close the local business on Bounces Road.

Please note that there we have never had any problem with the Turku Art Café at the above address and feel that their presence on bounces road has brought a greater sense of security in the local vicinity as the premises is open until late.

This has given other business more confidence in opening late and has added to the improvement of the business community since the time that the business moved in over a year ago.

We also feel that the unfair removal of the business licence without the concern of the local business community would be an unfair act of council power, therefore we would like the council reconsider the proposed licence plans to restrict the licence of the Turku Art Café .

We appreciate the council's time to consider the restrictions and If you require any further information please do not hesitate to contact the office on 02088843603.

Kind Regards

George Louca Director Jorth London Accounting Services LTD To Enfield Council Ref Turku Art Café Date : 06.05.2016

Dear Sir and Madam

I am a singer who has the Cd in Turkish Language and making the Turkish and Kurdish Ethnic Music for our population in London. Turku Art is the only place that we can perform and can meet the people who are listening that type of the music.

This place is definitely very important both for singers and our listeners. We have been informed that they are having problems with council regarding the music licence. We do believe that they will do all the necessary requirements for the sound proof.

As a singer I will kindly ask you to give the chance that type of the places. They are the only place that we can perform.

Sincerely Yours

Sevim Aslan

Jain

TO ENFIELD COUNCIL REF: TURKY ART CAFE, 77 BOUNCES ROAD DATE: 06/05/2016

Dear Sir/Madam I am writing with regards to the review of the cafe's hience, with great disappointmend.

I am a musician who has recently started to perform there. I strongly believe that Turky Art cafe gives a platform to the current and oncoming new musicians We find it quite difficult to find a platform within he populated turkish and Kurdish speaking community in around North London area.

Turky Art Cafe is also bocated in a very convenient area for the audience too. it is located in a are where people can reach with ease.

I as a musician will appreciate very much if you kindly give an opportunity to the owners to co-op with council any concerns arised

Kind Regards PAS Bulent Domirci

Mr. Onur Cabuk 12 Cherrydeal Court, 165 Forest Road, London E11 1LL 07473137537 Onur.cabuk@hotmail.co.uk

15/05/16

To Enfield Council

My name is Mr. Onur Cabuk. I am a guitar player and also singer.I have been performing at Turku Art Café <u>Bounces Rd. London N9 8</u> since it has opened. I created a music group, called MusicAvesta (*'reference' facebook name is musicavesta*). We as a group are performing at Turku Art Café on a regular basis at weekends. It's a peaceful place to show our talents and is a really good stage to improve ourselves. Turku Art Café provides to see talented traditional musicians for our community in North London. I find the management team very supportive of the contribution to the cultural life of North London, and provides a much needed venue in which talent can be shared.

Yours Sincerely,

Mr. Onur Cabuk

Page 31 Bund Pla 81E pol razunazi Et fensi celif (map hasn's it will be good it you will grant them tothe local businesses as an income sour a) is their licence. Aid Also it is help tor music licence. Whe dont brave any appr Now I undertait that they are applying and problem with them or with their clier During their operation we dit have not live vouse bar. security his elients as a certawart and live Day Sir and Madan 73 Boures Read. 0102 .20.20 : 37016

REF: TURKU ART CAFE 77 BOUNCES ROOMS

To ENFIELD COUNCIL

Page 32 To enfield council Baf. TURKU ART CAFE Date 03 05 2016 Dean sir and madam I am the owner of the star Plampingsonia other is years now Since turke ort spened on that street I can contin that my busines has been approved. We have not had any poldens with their working hours and personally witch steen As a neighbor and a busines rext need 5 mould bondly ask you to apprachet Locance sincorly Yours Aut. Nezim Celebi At. 5 star Planking service SI Bounces Load Ng ELD

Page 33 FRA TURKU ART CAFE Brian Collison PORTOBELLO Trede Furniture Baught & Sold Frup. Brian Collison Yel: 020 8:807 8014 79 Bounces Road Edmonton N.9. 8LD Mob: 07527 430 457 MAY 2016 I understand from the proprietors of 77 Bounces Rd that they are applying objection to this and wish them success with the application, B. Collison Owner of . 79 Bounces Road

Page 34 To : Enfield Council 12/05/2016 To Whom it may Concern; Re: 77 Bounces Rd N9 860, Turku Art cafe I'm living at 70 & Bounces Kd. Ince 10 years. I know this business at above adress as a neighbour also heir. Customer. I can benform that I as not have any problem and I didn't have any problem in this glace. They are friendly also supportive to the Community I believe that it you give them a chance they can sort it out all necessary duty. yours faithfully Isen Etkin 0782 8161694 Ser ,

2 Chester Road Edmonton London NG SJG 18.05.16. 5 Whom it may concern, an writing in support of our local Turkish restaurant leafe in ances Road an one of the rearest residents to the rear of this roberns with licensing. roblems with licensing to Chester Road, I have never had any behaviour of any form coming from the Turkish Art cake. The proprietors appear to be very mindful that this is a residential area and I have seen staff move unassociated graps of people away from the rear of their establishmen Other bisinesses (and attached properties) along that small stretch in Bounces Road however, are not so conciderat and seen to encourage youths with land car exhausts and and seen to encourage youths with land car exhausts and unbearably land noise music blaring from cars with open unbearably land noise music blaring from cars with open doors, whilst congregating in groups on the street. I.e. Chesto Ra doors, whilst congregating but praise and support for 44. The chesto Ra I have nothing but praise and support for the Turkish Art Cafe & Restautant and hope they are not being blamed to other businesses and knnants thoughtlessness Yours Sincerely

AD, F. Attol. Page 36

Tara wildenson 31 CORNWALLIS NO EDMONTON LONDON N9 OT To whom it may concern, I an writing in reference to Turke Cafe on Bounce's Road, Edmonton, I am a resident of Cornwallis road which is very close to turke Art cafe \$ I can State that as long as That lined here I have never heard or had any disturbance from here \$ I would h to other my full support for them reappying for thier licence. t is, a kery friendly & communal stabustment that other's a friendly u nd havery food. Hours Faithfully

T. wilkison

Page 37 2 Chooling R I am the Vesident of 106 bounces road, DurAN Yundre. The business opposite my house Turku Hit Cafe, I have no problem with It, Iam quite actually happy with the place being there. 2150 1 go myself to the turky art cafe sometime. and a great place to relax and tagoy on they gette yours sincerely Juran Yuzudile County

To Enfield Council

To whom it may concern, with reference to the <u>TURK ART CAFÉ</u> in Bounces Road Edmonton N9, who are reapplying for a license from yourselves, I would like to give my support by stating that since the owners opened their café, they have been the life and soul of the area for e.g. being bright and vibrant and providing fresh and healthy meals and great entertainment to whoever goes into the café, including myself. Moreover, they have also been very respectable to the area and neighbouring neighbours and have always kept the area around their café clean and tidy and I have had no kind of problems with concerns to noise, because it has always been kept under control by the owners of the café.

Therefore, I would be very happy if you would renew their license, because it would be a great lost to the area if the café had to closed.

Yours Faithfully D Phillips (Miss)

D. s. Phinis

2 Cornwallis Road Edmonton London N9 0JL 07475213109

I'm writing about Turku bar and restaurant 77 Bounces road

They are very friendly, nice, polite neighbors, never had any problems Come from them, no noise at all even at night time when I'm around. Very nice food, service is amazing day and night when I have been there.

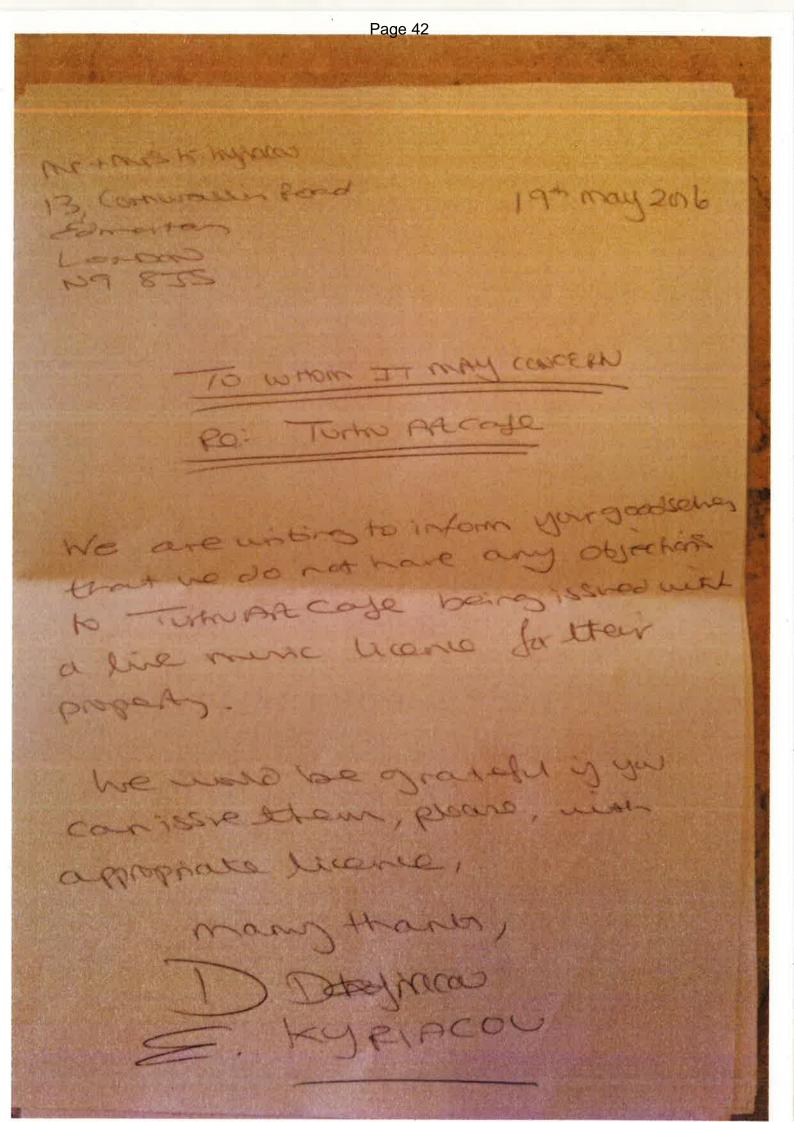
Turku is a very clean restaurant and they do not leave any rubbish laying around. They are very respectable people always making sure that their neighbors are happy with everything.

From 69 Bounces road Edmonton Car Paints.

N. liacon

Page 40 An resident of 94 Bounces Road and my ome is Julie Azbobsy Ever since Turky Art Cafe ame to the neighbourhouted to me there is that commanily feelings they tou't make moise. u ton't heave their live bard music. Ha-Info ey actually brought life to the Road a nurse who wooks at Raily Broad ay about 1 get browne quiet late Somet 30 - mistaght ~ and te lused to sat re when getting off the but how = they burginess which brought secu te road lifeels Safe. Unbut \$56010 SU 94 Bunces Road.

Page 41 mus chasting Longer 18th may 201 82, Bondies Road Edwarth NA 835 TO withom IT MAJEQUCERN Ro! Tuda AR Cafe I can confirm that, I do not have a possion with Throught cafe baing issued a lie minic licence for the early hars in the months The name does not affect mout and when the Coloris Care , you aurase she appropriate break process. many thanks, 6800



Page 43 2 3rd mary sap Diane wattand 8271 Bartes fond corren NA 8-55 TO wHOM IT MAY CONCEN I, hereby confirm that I do not have any objection to TimmAt Cafe being given a licence for Stein line minic - this does not affect no in eary have in the nonis and word be grouph if they can have their litered many starts, -----D. Notroike

Page 44 15 **Bounces Dental Surgery** 82 Bounces Road, Edmonton London, N9 8JS Tel: 020 8807 3465 20th may 2006 TO WOTTOM IT MAY CONCEPTO RO. TURN ARE Cafe I, hereby confirm that up 20 vet have any objection to Turk MA Cafe to anow them to plan their lie menie into early have in ste morning. We are not affected by their raise and word be gratefil if they can be issued with their hance many thanks, Oute, A. Patel pp. chorze



Page 46

1.



Sales Receipt



Customer Address Mr Soner Ceki Bounces Road London N9 BLD United Kingdom

615.00

Total

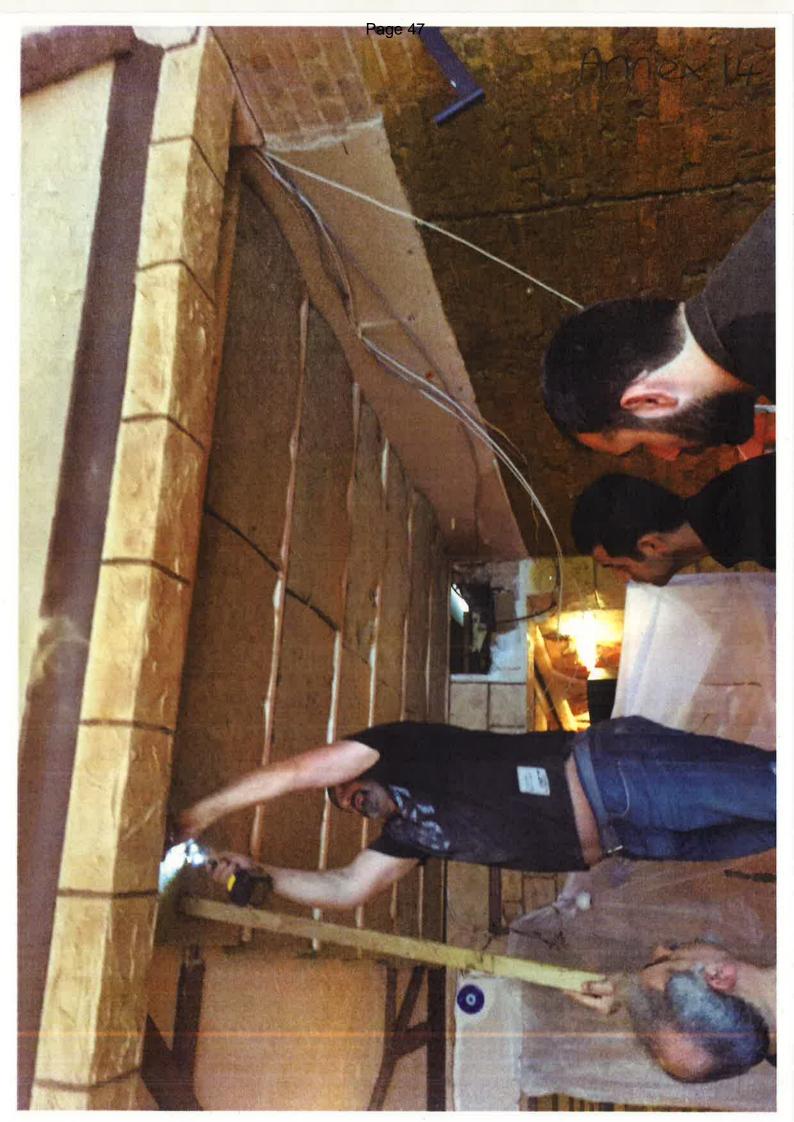
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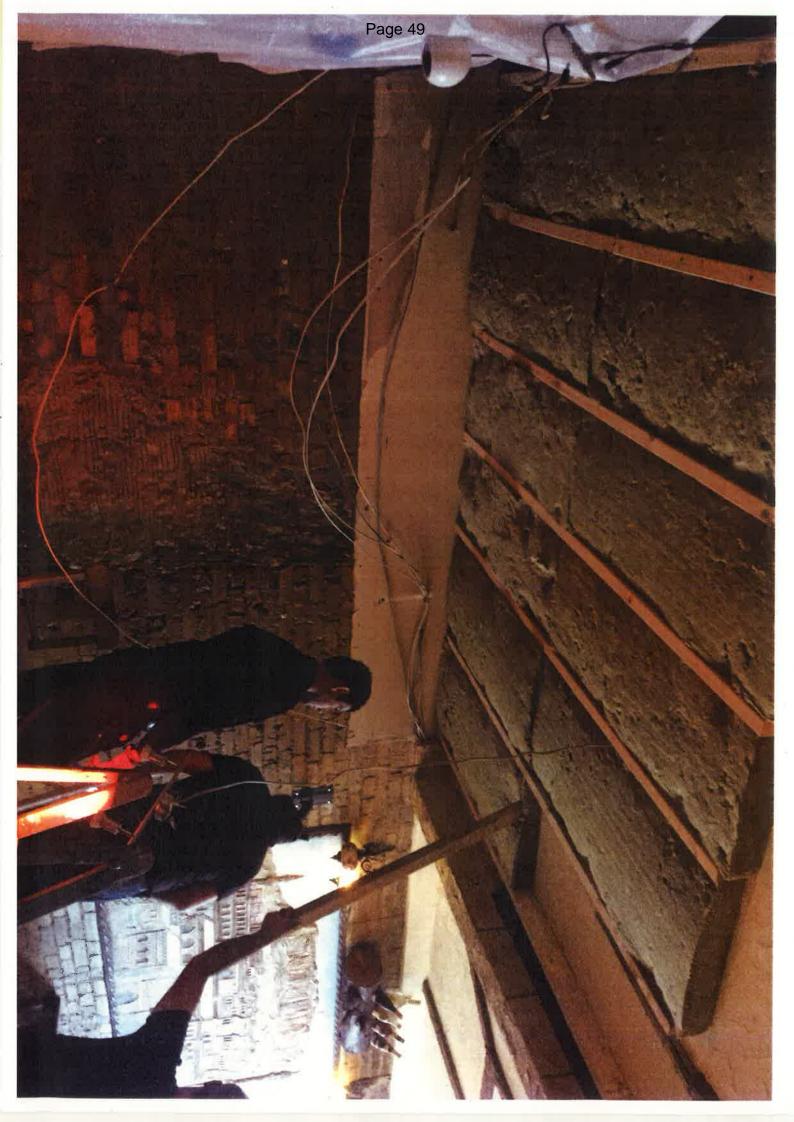
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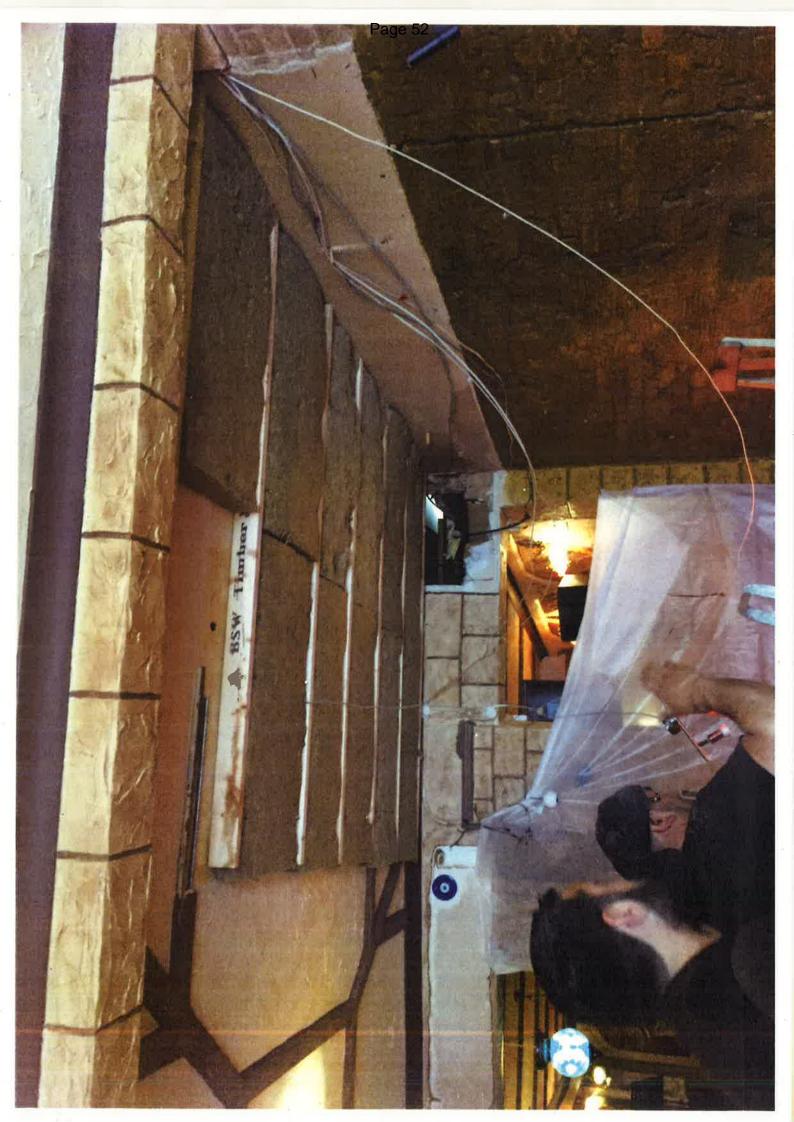


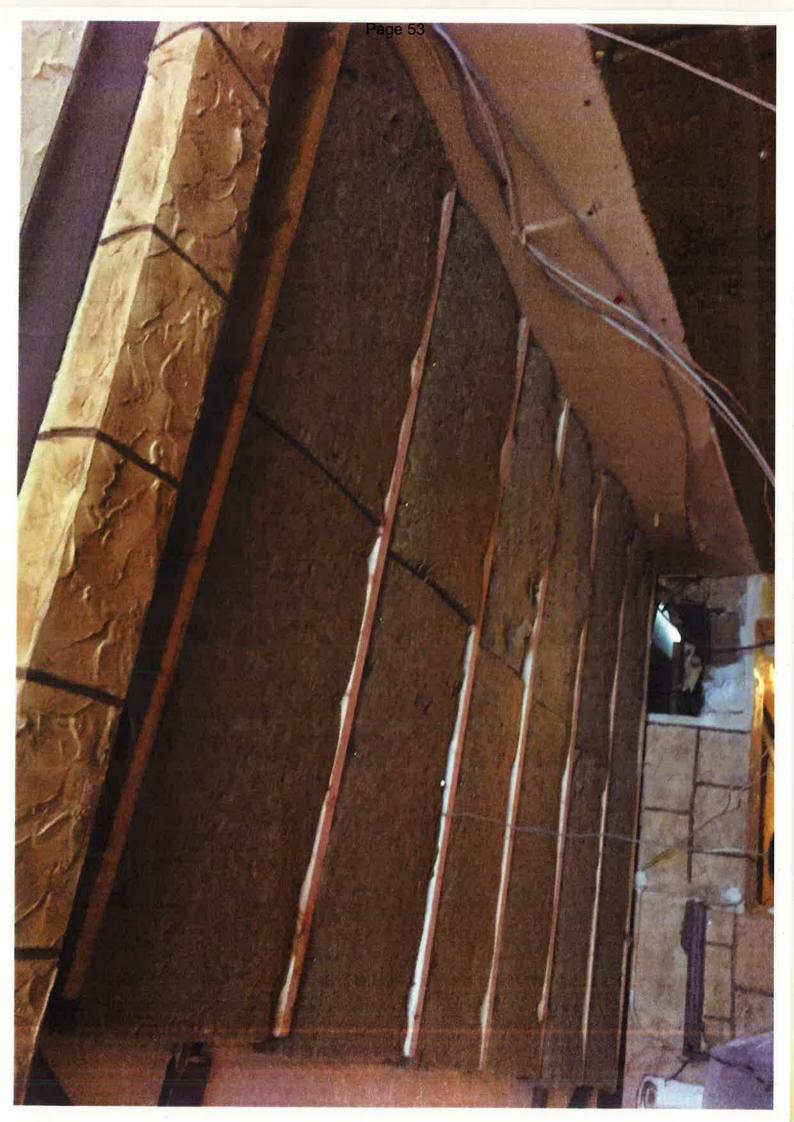












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LICENSING AUTHORITY REPRESENTATION

ADDITIONAL INFORMATION

Name and address of premises:

Turku Art Café 77 Bounces Road Edmonton N9 8LD

Type of Application:

Review of Premises Licence

Detailed below is additional information not previously included in the review application submitted on 15/04/16:

26.05.16 – Noise Breakout Assessment received along with letters and petition. The report states that no checks have been carried out in the above properties. This means they can therefore have no understanding of how residents above the parade are being affected. In relation to the letters from nearby businesses it is unlikely that any of these would be trading after 21:00 so would not be affected by the music. Letters from musicians – they perform at the premises so it is in their interest to have live music remain on the licence. Letters from residents – the officer notes show that it is poor sound insulation that has played a large part and that the issue is with the music travelling upwards. This results in only a limited number of people being affected. Just because not everyone in the street is being affected does not mean the problem is not a real one. The noise officers who have visited the complainant's property are the only objective witnesses and they on more than one occasion have deemed the level of the music to be a statutory nuisance.

28.05.16 – **01:21** - Complaint received from a new complainant at a different address in relation to loud music. The complainant stated that it usually stops at 23:00 but was still ongoing. Noise Officers called the complainant at 01:45 but there was no answer. They visited the premises at 02:30 and the premises was closed.

31.05.16 – Senior Licensing Enforcement Officer spoke to the complainant and their landlord who both confirmed that they have not received any requests from anyone at the premises or from the acoustic team asking to carry out noise assessments from their property. The residents confirmed that they are still disturbed by the music but have stopped complaining as they feel it is pointless. They advised that although the music has been slightly quieter they have still been able to hear it every day and that at the weekend it is worse. They advised that it usually starts at 21:00 and continues until around 00:30 - 00:45. When asked if they would be willing to attend the hearing both declined stating that they would feel safer if they remained anonymous.

31.05.16 – Additional letters received objecting to the licence review. All appear to be written in the same handwriting. As a result of reading the noise report and letters the following questions where sent to the Premises Licence Holder via email:

1. What type of sound insulation has been attached to the ceiling? Please provide the specifications.

- 2. Is all the ceiling being insulted or just part of it? If just part please describe the extent of the insulation?
- 3. When was the insulation installed?
- 4. Is it complete? If not when will it be finished?
- 5. Have you carried out any work on the windows? If so what? Please provide the details of what was installed and when.
- 6. The acoustic report states that once checks have been carried out on the floor of the above properties further assessments will be made. Has this been done?
- 7. When will the final updated noise report be provided?
- 8. Building material invoices please provide an explanation as to what the items are, what has been done with them and when.
- 9. Studiospares invoice please provide an explanation as to what the items are, what has been done with them and when.
- 10. Does live music have to be amplified?
- 11. Would you be willing to reduce the current licensed hours/days live music is provided?
- 12. Have you had any live music since receiving the licence review application? If so when? Times, dates.

Duly Authorised: Charlotte Palmer, Licensing Enforcement Officer

Contact: <u>charlotte.palmer@enfield.gov.uk</u>

POwer

Signed:

Date: 31/05/2016

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